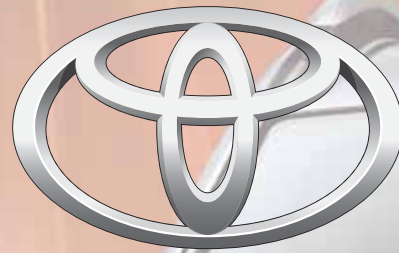


## Warranty at a Glance

At TOYOTA we are proud of our total commitment to quality, design, workmanship, and customer satisfaction. Your TOYOTA limited warranty, supports this commitment by providing peace of mind to TOYOTA drivers for a period of 36 months or 100,000 Kilometers after the purchase of a new TOYOTA. Please use this pamphlet as a guide and be sure to review your Warranty Booklet provided to you during the delivery of your new vehicle.



# TOYOTA

### Branches

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Customer Service Department

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**TOYOTA**  
TRINIDAD & TOBAGO LIMITED



## What's in my Warranty?

## Why a Warranty?

TOYOTA supports its products with a comprehensive warranty protection, to maintain customer satisfaction and retention. TOYOTA's philosophy is to produce high quality products that meet customers needs and lifestyles. These vehicles are assembled with pride where "quality is built-in" during the manufacturing and assembly process.

## General Warranty Information

1. The warranty period begins on the date the vehicle is first delivered .
2. The basic coverage is for a period of 36 months or 100,000km or whichever comes first.
3. The warranty applies to any part defective in material or workmanship under normal use except for those items listed under the section "Non Warrantable Parts & Materials."
4. The warranty is valid only if the vehicle has maintained the recommended service schedules at Toyota Trinidad & Tobago Limited. The service schedule for a TOYOTA vehicle is every 5,000KM or 3 months; which ever comes first. (This is for both gasoline and diesel engines)
5. The warranty coverage is fully transferable to subsequent vehicle owners once the vehicle is still under basic coverage and has been maintained based on the recommended service schedules at Toyota Trinidad & Tobago Limited.
6. The warranty is valid only within the country where the TOYOTA Distributor listed on the warranty registration is located.
7. Any claim of warranty repair or replacement must be assessed by Toyota Trinidad & Tobago Limited to determine validity.
8. Maintenance or service is not covered under warranty.

## Warranty Coverage

To put it simply; warranty is coverage of your vehicle from bumper to bumper except for items or adjustments that are considered maintenance or normal wear and deterioration. Additional points to note are;

- Any fault or adjustment that is not caused by a product manufacturing, or assembly process is not covered by warranty.
- Repairs and adjustments required as a result of misuse e.g. (racing, overloading, negligence, modification, alteration, tampering and/ or disconnection) is not covered by warranty.
- Lack of maintenance ( not servicing to schedule); improper maintenance (not servicing at Toyota Trinidad & Tobago Limited) or use of fluids other than the fluids specified in the owner's manual, will void your warranty.
- The battery on your TOYOTA is guaranteed for three years or 100,000km or whichever comes first. If the battery is replaced before the vehicles is two years old, this replacement is free of cost, however the replacement cost in the third year is shared 50% with the customer.

## Non Warrantable Parts & Materials



Oil filters



Air filter



Fuel filter



Clutch friction linings



Disc pads



Brake shoes



Wiper blades or inserts



Electrical fuses



Spark plugs



Light Bulbs



Alignment



Lubricants, grease, coolants